



News Release

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TELUS International Philippines gives back to the community and promotes service, inspiration and hope

Manila, Philippines – TELUS International Philippines team members took one special day to give where they live and built houses for the homeless, planted trees, and treated the children of Bantay Bata village to a day of fun. For the third annual TELUS Day of Service, held on September 13, many of the Manila-based contact center company's 8,000 employees gave with their hearts to help local children and families who need a hand up.

This year's TELUS Day of Service marks the company's largest community event to date with a record number of TELUS team members dedicating the entire day towards nation building and community service. Three simultaneous events took place across the city where TELUS team members volunteered for the project of their choice, making a personal connection to a cause that mattered most to them.

"TELUS is committed to giving back to the communities in which we live, work, and serve," said TELUS International president Jeffrey Puritt. "Giving back is a core part of our TELUS culture, central to our work to live up to our brand - the future is friendly - in the hearts and minds of our customers, team members, community partners and shareholders."

The first TELUS Day of Service event took place at the TELUS GK Village in Tandang Sora, Quezon City, in partnership with Gawad Kalinga (GK), a non-government organization focused on providing land, food and shelter for the homeless. TELUS team members worked with Kapitbahayans to complete the build-out of the remaining houses, while others ran livelihood classes converting old tarpaulins into bags. In addition, a group of doctors, dentists and nurses conducted a health mission in the community.

GK champion, Tony Meloto, said his organization was thrilled to partner with TELUS on this project.

"We feel extremely fortunate to have partnered with an organization that sincerely cares," said Meloto. "It is heartwarming to see our partners at TELUS working so hard to change the lives of the less fortunate. We praise their dedicated passion and commitment to giving back to the community."

The second TELUS Day of Service event took place in partnership with Bantay Kaliksan, an organization established to promote awareness in nature and preservation of the environment. TELUS International team members visited Calauan, Laguna, the new relocation site for families who used to live along the Pasig River. The day was spent

planting seedlings and cleaning the village. A groundbreaking ceremony for the new TELUS playground was also held.

The third TELUS Day of Service event was held to support Bantay Bata, a provider of child protection and welfare programs. Led by TELUS team members, the children of Bantay Bata Village in Bulacan were treated to a day of fun and games including arts, crafts, storytelling, dancing, music and sports.

About TELUS International Philippines, Inc.

TELUS International Philippines, Inc. is a subsidiary of TELUS Communications, a leading telecommunications service provider in Canada with \$9.7 billion (CDN) of annual revenue and 11.8 million customer connections. Backed by TELUS, TELUS International Philippines is regarded as a premier employer in the Philippine outsourcing industry. For additional information, please visit telusinternational.com.ph.

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